TERMS AND CONDITIONS GREECE RETREAT — PAROS, GREECE

POSITIVE ENERGY ADVENTURES & RETREATS PTY LIMITED

ACN 658 018 903

DATES 18–24 SEPTEMBER 2027

Important Information and Risk Warning

- These Terms and Conditions form the agreement between Positive Energy Adventures & Retreats Pty Limited and each participant attending the Retreat.
- The Retreat includes recreational activities that may involve inherent and obvious risks, including ocean swimming, hiking, fitness, yoga, mobility, breathwork and other wellness activities. Those risks may include serious injury or death. Participants must read these Terms and Conditions carefully before booking and must complete any required health declarations and activity acknowledgments.
- Nothing in these Terms and Conditions excludes any right or remedy that cannot lawfully be excluded.

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1. Definitions

In these Terms and Conditions:

1.1 "**Australian Consumer Law**" means Schedule 2 to the Competition and Consumer Act 2010 (Cth).

1.2 "**Booking**" means a booking accepted by the Company for a Participant to attend the Retreat.

1.3 "**Booking Form**" means the online or written booking form prescribed by the Company.

1.4 "**Company**, **we**, **us** or **our**" means Positive Energy Adventures & Retreats Pty Limited (ACN 658 018 903).

1.5 "**Deposit**" means the non-refundable deposit of $695 Australian dollars per Participant, which forms part of the Retreat Price.

1.6 "**Force Majeure Event**" means an event or circumstance beyond a party's reasonable control, including severe weather, natural disaster, fire, flood, earthquake, epidemic, pandemic, public health emergency, war, civil unrest, terrorism, industrial action, transport disruption, closure of a port, airport, border or airspace, government action, travel restriction, venue closure, utility failure or an act or omission of a Third-Party Supplier caused by such an event.

1.7 "**Flights**" means flights and airline tickets arranged by a Participant for travel to and from Greece and Paros.

1.8 "**Free Time**" means any period identified in the Itinerary as free, leisure, personal or unscheduled time, or any other period during which a Participant:

1.8.1 is not participating in an activity expressly included in the Itinerary and organised or supervised by the Company;

1.8.2 leaves an organised Retreat activity or the supervision of the Company; or

1.8.3 independently chooses to visit a place, use a service or undertake an activity that is not organised, controlled or supervised by the Company.

1.9 "**Greek Supplier**" means any accommodation provider, transport operator, activity operator, guide, instructor, restaurant, venue or other third party providing goods or services in Greece in connection with the Retreat.

1.10 "**Internal Transfer**" means road or other transport arranged by the Company through a Third-Party Supplier to transport Participants between Okreblue and an

activity or location expressly included in the Itinerary, including the guided hike and Petra Farm experience.

1.11 "**Itinerary**" means the planned program and activities of the Retreat, and the itinerary published or issued by the Company, as amended in accordance with these Terms and Conditions.

1.12 "**Okreblue**" means Okreblue Retreat Center OE, Santa Maria, Naoussa 84401, Paros, Greece.

1.13 "**Participant**, **you** or **your**" means each person whose Booking is accepted by the Company.

1.14 "**Positive Energy Adventures**" means the Company, Positive Energy Adventures & Retreats Pty Limited (ACN 658 018 903).

1.15 "**Recreational Activities**" includes ocean swimming, boating, hiking, walking, yoga, Pilates, fitness, boot camp, mobility, fascia flow, breathwork, meditation, sound experiences and any other sporting, leisure, physical or wellness activity offered in connection with the Retreat.

1.16 "**Retreat**" means the six-night Greece retreat conducted in Paros from 18 to 24 September 2027.

1.17 "**Retreat Price**" means the price applicable to the accommodation category selected by the Participant under clause 4 of these Terms and Conditions.

1.18 "**Roommate**" means another Participant allocated to share twin-share or other shared accommodation with a Participant.

1.19 "**Services**" means the accommodation, meals, activities and other services expressly identified as included in the Retreat Price.

1.20 "**Third-Party Supplier**" means a person other than the Company who provides goods or services in connection with the Retreat, including Okreblue and each Greek Supplier.

2. Retreat Details

2.1 The Retreat is scheduled as follows:

2.1.1 **Venue**: Okreblue Retreat Center, Paros, Greece

2.1.2 **Check-in**: From 3.00 pm on 18 September 2027

2.1.3 **Check-out**: By 11.00 am on 24 September 2027

2.1.4 **Duration**: Six nights

2.2 The Retreat is hosted by the Company, namely Peta Alexopoulos and Belinda Johnson.

2.3 The Retreat is intended for adults. Each Participant must be at least 18 years old at the commencement of the Retreat unless the Company expressly agrees otherwise in writing.

2.4 Unless expressly confirmed otherwise, the Retreat does not have exclusive use of Okreblue. Other guests or groups may use other accommodation, activity spaces, the restaurant and common areas.

3. Booking and Acceptance

3.1 A Participant may apply to make a Booking through the Company's website or by contacting the Company directly.

3.2 A Booking is not confirmed until:

3.2.1 the Company receives the completed Greece Retreat Booking Inquiry Form (Booking Form);

3.2.2 the Company receives the Deposit;

3.2.3 the Participant accepts these Terms and Conditions; and

3.2.4 the Company issues written confirmation of the Booking.

3.3 By submitting a Booking Form or paying any part of the Retreat Price, the Participant confirms that they:

3.3.1 have read and accepted these Terms and Conditions;

3.3.2 have reviewed the published information about the Retreat;

3.3.3 understand the payment and cancellation provisions;

3.3.4 will provide complete and accurate health, dietary, travel and emergency information; and

3.3.5 understand that the Retreat includes Recreational Activities involving inherent risks.

3.4 A person making a Booking for another adult warrants that they have authority to provide that person's booking information. Each adult Participant must separately:

3.4.1 accept these Terms and Conditions;

3.4.2 complete the required health and emergency information; and

3.4.3 sign any applicable activity acknowledgment or waiver.

3.5 The Company may decline a booking before issuing written confirmation, including where the requested room category is unavailable or the Company reasonably considers that it cannot safely or appropriately accommodate the prospective Participant.

3.6 A Booking cannot be transferred to another person without the Company's prior written approval.

4. Retreat Prices and Accommodation Categories

4.1 Retreat Prices include GST to the extent GST is applicable and are in Australian dollars.

4.2 The available accommodation categories and Retreat Prices are:

Accommodation category	**Retreat Price**
Standard Twin Share	$4,995 per Participant
Premium Twin Share Apartment	$5,695 per Participant
Private Room	From $6,195 per Participant

4.3 The Premium Twin Share Apartment category may comprise a Thalia Studio, Voreas Studio or another premium accommodation option confirmed by the Company, subject to availability. The allocated accommodation will be specified in the Booking confirmation.

4.4 Standard Twin Share and Premium Twin Share prices are based on two Participants sharing the allocated room or apartment.

4.5 A Participant booking twin-share accommodation without a nominated Roommate may ask to be matched with another Participant. The Company will use reasonable endeavours to arrange a match but:

4.5.1 does not guarantee that a match will be available;

4.5.2 does not guarantee the personal compatibility of matched Participants; and

4.5.3 may offer another available accommodation category if a match cannot be arranged.

4.6 In arranging shared accommodation, the Company may have regard to reasonable room-sharing preferences voluntarily disclosed by the Participants. However, the Company:

4.6.1 does not provide a roommate-selection or compatibility service;

4.6.2 does not investigate or verify a proposed Roommate's personal characteristics, habits, health, beliefs, identity, lifestyle, sleep patterns or compatibility;

4.6.3 does not guarantee that a Roommate will be personally compatible with the Participant; and

4.6.4 does not guarantee that a particular person will remain available or willing to share.

4.7 A Participant must disclose any material room-sharing requirement at the time of Booking. The Company will consider reasonable requests but does not guarantee that a request can be accommodated.

4.8 The Company will not impose a single-room supplement that was not disclosed before Booking without the Participant's agreement.

4.9 Booking twin-share accommodation does not entitle a Participant to occupy the room alone. A Participant will receive sole occupancy only where a Private Room has been booked and confirmed in writing or the Company otherwise expressly confirms sole occupancy in writing.

4.10 Room requests, bedding preferences and requests to share with another identified Participant are subject to availability and are not guaranteed unless confirmed in writing.

4.11 Prices are based on the costs, exchange rates, taxes and supplier charges known when published. Subject to the Australian Consumer Law, the Company may pass on a new or increased government tax, levy or mandatory supplier charge imposed after Booking. The Company will give written details of any material adjustment.

4.12 If the Company cannot identify another Participant seeking twin-share accommodation, or if a nominated Roommate cancels or becomes unavailable, the Company may offer:

4.12.1 another Roommate;

4.12.2 another available accommodation category and any applicable price adjustment; or

4.12.3 another reasonable option available in the circumstances.

4.13 A request to change rooms or Roommates is subject to availability, Okreblue's requirements, the interests of affected Participants and payment of any additional supplier cost disclosed before the change is made.

4.14 Subject to applicable law, personal dissatisfaction or incompatibility between Roommates does not, by itself, entitle a Participant to sole occupancy, a room change, a refund or compensation.

4.15 The Retreat Price includes the Greek accommodation or climate-resilience tax applying to the accommodation as at the date the Retreat Price is published. Subject to the Australian Consumer Law, any new or materially increased government tax or mandatory levy imposed after Booking may be passed on to the Participant in accordance with these Terms and Conditions.

4.16 The Company will not retrospectively apply a promotion or price reduction advertised after a Booking has been confirmed.

5. Inclusions

5.1 Subject to the final Itinerary, the Retreat Price includes:

5.1.1 six nights' accommodation at Okreblue in the room category specified in the Booking confirmation;

5.1.2 meal services specified in the final Itinerary, comprising a light morning offering, brunch and vegetarian dinner on programmed retreat days;

5.1.3 filtered water and tea provided by Okreblue;

5.1.4 use of a designated shala and available yoga props for scheduled group sessions;

5.1.5 scheduled Positive Energy wellness experiences, which include:

5.1.5.1 fascia flow release;

5.1.5.2 guided breathwork with sound;

5.1.5.3 yoga, mobility and recovery;

5.1.5.4 meditation and mindfulness;

5.1.5.5 boot camp fitness; and

5.1.5.6 an evening sound bath;

5.1.6 scheduled guided ocean swim sessions, subject to weather, sea conditions, participant competency and operator availability;

5.1.7 a guided hike through Paros, subject to the final Itinerary;

5.1.8 the Petra Farm cultural and wellness experience with lunch, if confirmed in the final Itinerary;

5.1.9 Internal Transfers arranged by the Company to attend:

5.1.9.1 The guided hike included in the Itinerary;

5.1.9.2 The Petra Farm experience included in the Itinerary; and

5.1.9.3 Any other activity for which transport is expressly stated to be included in the final Itinerary or Booking confirmation; and

5.1.10 the services of the Company's retreat hosts and facilitators.

5.2 The first and last included meals will be identified in the final Itinerary.

5.3 An activity or service is included only if it is expressly stated as included in the final Itinerary or Booking confirmation.

5.4 The number, sequence, timing and duration of activities may change in accordance with clause 15, or at the discretion of the Company.

6. Exclusions

6.1 Unless expressly confirmed otherwise, the Retreat Price specifically excludes:

6.1.1 international and domestic flights;

6.1.2 ferries and other travel to and from Paros;

6.1.3 airport transfers, port transfers and all other transport not expressly identified as an included Internal Transfer in the final Itinerary or Booking confirmation;

6.1.4 passports, visas, travel authorisations and entry permits;

6.1.5 travel insurance;

6.1.6 medical, hospital, ambulance, rescue, evacuation and repatriation expenses;

6.1.7 meals and beverages not identified as included;

6.1.8 optional activities, excursions, treatments and personal purchases;

6.1.9 alcohol;

6.1.10 excess baggage, airline fees and foreign transaction charges;

6.1.11 gratuities;

6.1.12 accommodation and travel before check-in or after check-out;

6.1.13 equipment not expressly stated as supplied;

6.1.14 any other item not expressly identified as included; and

6.1.15 transport independently booked or used by a Participant during Free Time, including taxis, buses, hire vehicles, bicycles, scooters, boats and transfers not arranged by the Company.

6.2 A Participant is responsible for all costs incurred during Free Time and for any service booked directly with a Third-Party Supplier.

7. Deposit and Payment

7.1 A Deposit of $695 per Participant is payable at the time of Booking.

7.2 The Deposit forms part of the Retreat Price.

7.3 Subject to these Terms and Conditions and any rights that cannot lawfully be excluded, the Deposit is non-refundable because it contributes towards administration, planning and commitments to Third-Party Suppliers.

7.4 The payment schedule is:

Payment	Due date	Amount
Deposit	On Booking	$695 per Participant
Second payment	18 March 2027	Amount required to bring total payments to 50% of the Retreat Price
Final payment	1 July 2027	Remaining balance of the Retreat Price

7.5 If a Booking is made:

7.5.1 after 18 March 2027 but before 1 July 2027, at least 50% of the Retreat Price is payable at Booking; or

7.5.2 on or after 1 July 2027, the full Retreat Price is payable at Booking.

7.6 The Company may agree to a monthly payment plan. A monthly payment plan does not extend the dates in clause 7.4. By each milestone date, the total amount paid must equal or exceed the amount otherwise due by that date.

7.7 The Company may issue payment reminders but is not required to do so.

7.8 If an amount is not paid when due, the Company may give written notice requiring payment within seven days. If payment remains outstanding, the Company may cancel the Booking and apply the cancellation charges in clause 10.

7.9 Payment may be made using the methods accepted by the Company at the time of payment.

7.10 Any card surcharge will not exceed the Company's reasonable cost of accepting that payment method and will be disclosed before payment.

7.11 The Participant is responsible for any bank, currency conversion or foreign transaction fee charged by their financial institution.

8. Flights and Travel Arrangements

8.1 Flights, ferries, transfers and travel to and from Paros are not included unless expressly stated otherwise.

8.2 Each Participant is responsible for arranging and paying for:

8.2.1 travel to and from Greece;

8.2.2 onward travel to and from Paros;

8.2.3 arrival at the nominated meeting point at the required time; and

8.2.4 any pre- or post-Retreat accommodation.

8.3 The Company may provide general travel information, but does not act as the Participant's travel agent and does not warrant that a particular flight, ferry, route or connection is suitable or will operate.

8.4 Participants should not purchase non-changeable or non-refundable travel arrangements until the Company has:

8.4.1 confirmed their Booking; and

8.4.2 confirmed that the Retreat will proceed or advised the Participant to proceed with travel bookings.

8.5 By the date specified by the Company, each Participant must provide:

8.5.1 airline and flight details;

8.5.2 ferry or domestic connection details;

8.5.3 arrival and departure dates and times;

8.5.4 accommodation details before or after the Retreat, where relevant; and

8.5.5 emergency contact details.

8.6 Except to the extent caused by the Company's breach of a non-excludable obligation, the Company is not responsible for:

8.6.1 delayed or cancelled flights or ferries;

8.6.2 missed connections;

8.6.3 denied boarding or entry;

8.6.4 lost, delayed or damaged baggage; or

8.6.5 a Participant's late arrival or failure to attend.

8.7 If a Participant is delayed, the Company may provide reasonable assistance, but the Participant is responsible for additional transport, accommodation, staffing and other costs incurred for their benefit.

8.8 The Company's Services commence at the check-in time and place specified in clause 2 and end at the specified check-out time, except for any Service expressly agreed otherwise in writing.

8.9 Travel undertaken before check-in, after check-out or for the purpose of reaching or leaving Paros is not organised, controlled or supervised by the Company unless expressly confirmed otherwise in writing.

8.10 A Participant is responsible for assessing and arranging the suitability, timing and safety of their travel to and from the Retreat, including allowing sufficient time for flight, ferry and other connections.

8.11 Subject to any liability that cannot lawfully be excluded, the Company is not responsible for injury, loss, damage, delay or additional expense arising from:

8.11.1 travel independently arranged by the Participant;

8.11.2 an act or omission of an airline, ferry operator, taxi, bus, hire vehicle or other independent transport provider;

8.11.3 a missed or disrupted connection;

8.11.4 the Participant's failure to arrive at the nominated place and time; or

8.11.5 events occurring before the Participant checks in or after the Participant checks out.

8.12 If the Company provides general information about flights, ferries, accommodation, taxis or other transport, that information does not make the relevant service part of the Retreat or amount to a guarantee of its availability, suitability, safety or performance.

9. Passports, Visas and Entry Requirements

9.1 Each Participant is responsible for ensuring that they:

9.1.1 hold a valid passport with sufficient validity;

9.1.2 obtain all required visas, entry permits and travel authorisations;

9.1.3 satisfy the entry and transit requirements applying to their nationality and itinerary; and

9.1.4 comply with applicable Australian, Greek, European Union and transit-country laws and requirements.

9.2 Requirements may change after Booking. Participants must make current enquiries before booking travel and again before departure.

9.3 Cancellation or non-attendance arising from a passport, visa, immigration or entry issue affecting the Participant will be treated as a cancellation by the Participant under clause 10.

10. Cancellation by Participant

10.1 A Participant may cancel their Booking by giving written notice to the Company.

10.2 Cancellation takes effect when the Company receives the written notice.

10.3 Subject to rights that cannot lawfully be excluded, the following cancellation charges apply:

Date written cancellation is received	Cancellation charge
Before 18 March 2027	$695 Deposit
From 18 March to 14 May 2027	50% of the Retreat Price
From 15 May to 30 June 2027	75% of the Retreat Price
On or after 1 July 2027	100% of the Retreat Price

10.4 The cancellation charges reflect the Company's anticipated administration, planning and non-recoverable supplier commitments at the relevant stages.

10.5 If the Company recovers or avoids a Third-Party Supplier cost included in a cancellation charge, the Company will account to the Participant for the recovered or avoided amount, less:

10.5.1 the Deposit;

10.5.2 reasonable administration costs;

10.5.3 non-recoverable supplier costs;

10.5.4 payment processing charges that are not recovered; and

10.5.5 reasonable costs incurred in obtaining the recovery or arranging a replacement Participant.

10.6 No refund is payable for:

10.6.1 failure to attend or late arrival;

10.6.2 voluntarily leaving the Retreat early;

10.6.3 unused accommodation, meals, activities or Services;

10.6.4 inability to participate because of inadequate fitness, undisclosed health information or unsuitable equipment;

10.6.5 refusal to comply with reasonable safety requirements; or

10.6.6 exclusion under clause 25,

except where a refund or other remedy is required by law.

10.7 The cancellation terms apply separately to each Participant, including where more than one Participant forms part of the same Booking.

11. Changes Requested by Participant

11.1 A request to change a Booking must be made in writing.

11.2 The Company will use reasonable endeavours to accommodate a request but does not guarantee that a change will be possible.

11.3 The Participant must pay:

11.3.1 any additional supplier cost arising from the change;

11.3.2 any difference in Retreat Price; and

11.3.3 any reasonable administration fee disclosed before the change is made.

11.4 A Booking may not be transferred to another person without the Company's prior written approval.

11.5 Approval of a substitute Participant is subject to:

11.5.1 supplier restrictions;

11.5.2 the substitute satisfying all health, fitness and eligibility requirements;

11.5.3 the substitute accepting these Terms and Conditions;

11.5.4 completion of all required forms and activity acknowledgments; and

11.5.5 payment of applicable supplier and administration costs.

12. Minimum Numbers

12.1 The Retreat is subject to the Company receiving sufficient confirmed Bookings to meet its reasonable minimum operational and supplier commitments. The applicable minimum number will be disclosed to Participants before their Bookings are confirmed.

12.2 If the minimum number is not achieved, the Company may cancel the Retreat by giving notice no later than 1 July 2027.

12.3 If the Company cancels because minimum numbers have not been achieved, the Participant may elect to:

12.3.1 transfer amounts paid to another retreat offered by the Company, subject to availability and any price difference; or

12.3.2 receive a refund of amounts paid to the Company for Services not provided.

12.4 Except to the extent required by law, the Company is not responsible for independently booked flights, ferries, accommodation, insurance or other travel arrangements following cancellation under this clause.

13. Cancellation by the Company

13.1 The Company may cancel the Retreat if:

13.1.1 minimum numbers are not achieved;

13.1.2 Okreblue or another material supplier cancels or cannot provide the contracted services;

13.1.3 a Force Majeure Event prevents or materially affects the Retreat;

13.1.4 the Company reasonably considers cancellation necessary for participant safety; or

13.1.5 the Retreat cannot lawfully or reasonably proceed.

13.2 If the Company cancels for reasons within its reasonable control, the Participant will receive a refund of amounts paid to the Company for Services not provided.

13.3 If cancellation arises from a Force Majeure Event, clause 14 applies.

13.4 The Company may cancel an individual Booking where the Participant:

13.4.1 fails to pay an amount when due;

13.4.2 fails to provide required information or documents;

13.4.3 provides materially inaccurate or incomplete information;

13.4.4 cannot safely participate; or

13.4.5 engages in conduct described in clause 25.

13.5 Any refund following cancellation of an individual Booking will be determined by the provision applicable to the reason for cancellation and subject to applicable law.

14. Force Majeure

14.1 If a Force Majeure Event prevents or materially affects the Retreat, the Company may:

14.1.1 suspend or cancel the Retreat;

14.1.2 change its dates, venue, accommodation, transport, activities or Itinerary;

14.1.3 engage alternative suppliers; or

14.1.4 offer replacement services or a credit.

14.2 The Company will take reasonable steps to mitigate the effects of the Force Majeure Event and seek recovery of supplier payments where reasonably practicable.

14.3 If the Retreat cannot proceed, the Company may deduct from amounts paid:

14.3.1 supplier costs already paid and not recoverable;

14.3.2 supplier costs which the Company remains liable to pay and cannot reasonably avoid; and

14.3.3 reasonable costs incurred in responding to the event and seeking recovery of supplier funds.

14.4 Subject to applicable law, any balance after the deductions in clause 14.3 will be:

14.4.1 refunded; or

14.4.2 credited towards another retreat within a reasonable period,

at the Participant's election.

14.5 Where a Third-Party Supplier provides the Company with a credit rather than a refund, the Company may provide the Participant with a corresponding credit on terms materially consistent with the supplier credit.

14.6 A supplier credit may be subject to:

14.6.1 supplier availability;

14.6.2 a reasonable validity period;

14.6.3 price increases for replacement dates; and

14.6.4 the supplier's reasonable conditions.

14.7 The Company will provide a reasonable explanation of any material deduction or credit offered under this clause.

14.8 Nothing in this clause excludes a right or remedy that cannot lawfully be excluded.

15. Changes to Itinerary and Services

15.1 The Itinerary is indicative and may be changed where reasonably necessary because of:

15.1.1 weather, sea, trail or environmental conditions;

15.1.2 safety considerations;

15.1.3 supplier or facilitator availability;

15.1.4 transport disruption;

15.1.5 government directions;

15.1.6 participant welfare; or

15.1.7 circumstances beyond the Company's reasonable control.

15.2 Activities may be rescheduled, substituted, shortened, relocated or cancelled.

15.3 Where reasonably practicable, the Company will provide a comparable alternative.

15.4 A change to the sequence, timing, route, location, facilitator or supplier does not, by itself, entitle a Participant to a refund.

15.5 Guided recreational swimming, floating and water-based wellness activities are subject to weather, tides, currents, sea conditions, water quality, participant ability, safety personnel, availability of appropriate equipment and operator approval. A swimming activity may be altered or cancelled at short notice.

15.6 If the Company makes a material change before departure that substantially reduces the overall Services, it will provide an appropriate remedy having regard to:

15.6.1 the nature of the change;

15.6.2 alternative Services provided;

15.6.3 recoverable supplier costs; and

15.6.4 applicable law.

16. Travel Insurance

16.1 Comprehensive international travel insurance is a condition of participation.

16.2 Each Participant must obtain appropriate insurance no later than the date on which the second payment is due and preferably when paying the Deposit.

16.3 The Participant must obtain a policy that provides appropriate cover for, at a minimum:

16.3.1 overseas medical and hospital expenses;

16.3.2 emergency rescue, evacuation and repatriation;

16.3.3 cancellation and interruption;

16.3.4 illness, injury and bereavement;

16.3.5 travel delay and missed connections;

16.3.6 baggage and personal property;

16.3.7 hiking, recreational ocean swimming, floating and water-based wellness activities and any other activity the Participant intends to undertake;

16.3.8 personal liability; and

16.3.9 Force Majeure Events to the extent cover is available.

16.4 Participants must check whether their policy contains exclusions or restrictions concerning:

16.4.1 pre-existing medical conditions;

16.4.2 recreational ocean swimming, floating and water-based wellness activities;

16.4.3 snorkelling, hiking or boating;

16.4.4 alcohol-related incidents;

16.4.5 activities at particular locations or elevations; or

16.4.6 travel against government advice.

16.5 By no later than 18 March 2027, or at the time of the Booking, if the Booking is made after that date, or on request, the Participant must provide the insurer's name, policy number and emergency assistance contact details.

16.6 If a Participant does not obtain and provide evidence of appropriate insurance, the Company may exclude the Participant from an activity or cancel the Booking. The applicable cancellation provisions will apply.

16.7 The Company does not warrant that a particular policy is suitable or that an insurer will accept a particular claim.

17. Health, Fitness and Medical Disclosure

17.1 Participants must review the Itinerary and activity descriptions and assess whether they have the appropriate health, mobility, fitness and ability required.

17.2 Each Participant must accurately disclose:

17.2.1 any physical or psychological condition;

17.2.2 injury, disability or mobility limitation;

17.2.3 allergy, including anaphylaxis;

17.2.4 medication relevant to safe participation or emergency treatment;

17.2.5 pregnancy;

17.2.6 dietary medical requirements; and

17.2.7 any other matter that may affect participation or require assistance.

17.3 A Participant must update the Company if their circumstances change before or during the Retreat.

17.4 The Company may require further information, evidence or medical clearance where reasonably necessary for safety.

17.5 The Company may decline, suspend or limit participation where it reasonably considers that participation would create an unacceptable risk to the Participant or another person.

17.6 The Company is not required to provide personal care, medical supervision or assistance beyond what has been expressly agreed in writing.

17.7 Relevant health information may be disclosed to facilitators, medical personnel and Third-Party Suppliers where reasonably necessary to provide the Services or respond to an emergency.

18. Swimming and Water Activities

18.1 A Participant may take part in an organised ocean swimming, floating or water-based wellness activity or other water activity only if they:

18.1.1 satisfy the competency standard specified for the activity;

18.1.2 complete the required health and swimming declaration;

18.1.3 sign the Company's Activities Acknowledgment and Risk Waiver;

18.1.4 comply with all safety instructions; and

18.1.5 use any safety equipment required by the Company or operator.

18.2 Participants do not need to be experienced ocean swimmers. However, participation requires a minimum level of swimming competency and confidence appropriate to the particular activity.

18.3 Each Participant must select a level of participation appropriate to their ability, confidence and health.

18.4 The minimum competency requirement will be communicated before participation and may include the ability to:

18.4.1 swim a specified distance continuously;

18.4.2 float or tread water for a specified period;

18.4.3 remain calm in deep or open water; and

18.4.4 safely enter and leave the water at the activity location.

18.5 Water activities may involve:

18.5.1 drowning and near-drowning;

18.5.2 currents, tides, waves and changing depths;

18.5.3 slippery, sharp, unstable or submerged surfaces;

18.5.4 collision with people, vessels, rocks or equipment;

18.5.5 marine animals and plants;

18.5.6 cold water, hypothermia, heat and sun exposure;

18.5.7 reduced visibility;

18.5.8 equipment failure; and

18.5.9 delayed medical or rescue assistance.

18.6 The Company does not guarantee that a dedicated lifeguard, marine rescue service, support vessel or particular item of flotation, rescue or medical equipment will be available.

18.7 The Company or activity operator may vary, postpone, stop or cancel a water activity if conditions or a Participant's apparent ability or condition create a safety concern.

18.8 A Participant who does not meet the required competency standard or chooses not to swim may be offered an alternative wellness activity where reasonably practicable. An alternative is not guaranteed and no refund is payable for non-participation, except where required by law.

18.9 A Greek Supplier may require the Participant to complete its own health declaration, acknowledgment or waiver. Refusal to complete a reasonable supplier document may result in exclusion from the activity without refund.

19. Hiking, Fitness and Equipment

19.1 Hiking and walking may involve uneven or steep ground, loose surfaces, rocks, heat, sun exposure, vegetation, traffic and limited access to emergency assistance.

19.2 Participants must wear suitable, supportive and properly fitted walking or hiking footwear with adequate tread.

19.3 Participants must bring the clothing, sun protection, hydration equipment and other items identified in the packing list.

19.4 Fitness and boot camp sessions may involve strenuous exercise. Participants must work within their capacity and follow the facilitator's instructions.

19.5 The Company or guide may exclude a Participant from an activity if their footwear, equipment, preparation, health or condition is reasonably considered unsuitable or unsafe.

19.6 Participation in the Company-led hike is subject to the Participant signing the Company's Activities Waiver and Risk Acknowledgement.

20. Yoga, Fascia Flow and Wellness Activities

20.1 Participants must advise the facilitator of any relevant injury, health condition or physical limitation before a session.

20.2 Participants must work within their own capacity and stop if they experience pain, dizziness, distress or unusual symptoms.

20.3 Breathwork, sound, meditation and mindfulness activities may cause emotional or physical responses. Participants may stop participating at any time.

20.4 Any fascia flow, remedial therapy or wellness activity provided during the Retreat is not a substitute for medical diagnosis or treatment.

20.5 Hands-on massage, bodywork or remedial treatment will be offered only if permitted by the venue, lawful in Greece and covered by appropriate insurance.

20.6 Participation is voluntary. No refund is payable where a Participant chooses not to take part, except where required by law.

21. Dietary Requirements and Allergies

21.1 Dietary requirements and allergies must be disclosed on the Booking Form and confirmed no later than 90 days before the Retreat.

21.2 The venue has indicated that vegan, gluten-free and dairy-free meals may be available. All dietary requests remain subject to the venue's capacity and advance notice.

21.3 The Company and venue will use reasonable endeavours to accommodate disclosed requirements but do not guarantee an allergen-free environment.

21.4 A Participant with a severe allergy must:

21.4.1 carry medication prescribed for that allergy;

21.4.2 disclose the allergy and emergency plan; and

21.4.3 take reasonable precautions concerning food and environmental exposure.

21.5 The Company is not responsible for an undisclosed dietary requirement or allergy, subject to liability that cannot lawfully be excluded.

22. Free Time and Optional Activities

22.1 The Retreat includes substantial periods of Free Time during which Participants may relax, explore Paros, visit beaches, shops, villages, restaurants or other venues, or arrange their own transport and activities.

22.2 During Free Time, the Participant acts independently and is responsible for:

22.2.1 deciding where to go and what to do;

22.2.2 assessing the suitability, safety and risks of each place, route, activity and provider;

22.2.3 arranging and paying for their own transport, food, drinks, admission fees, activities and other expenses;

22.2.4 complying with local laws, instructions and provider terms;

22.2.5 safeguarding their passport, money, telephone, baggage and other property;

22.2.6 ensuring that their travel insurance covers the proposed activity; and

22.2.7 returning to the Retreat or nominated meeting point at the required time.

22.3 An activity, route, venue, restaurant, beach, shop, transport service or provider does not become part of the Retreat merely because the Company:

22.3.1 mentions it;

22.3.2 provides general information or directions;

22.3.3 provides a map, website address or contact details;

22.3.4 advises that other visitors have used it; or

22.3.5 assists a Participant to communicate with an independent provider as a courtesy.

22.4 Unless expressly included in the Itinerary and organised by the Company, the Company does not:

22.4.1 control or supervise an activity undertaken during Free Time;

22.4.2 inspect or warrant the safety of a location, route, provider, food, drink, equipment or service;

22.4.3 warrant that a recommendation or information remains current; or

22.4.4 act as the Participant's agent in relation to an independently arranged activity or service.

22.5 Risks during Free Time may include:

22.5.1 slips, trips, falls and traffic accidents;

22.5.2 injury while swimming, hiking, cycling, boating or undertaking another activity;

22.5.3 illness, food poisoning or an allergic reaction;

22.5.4 theft, loss of or damage to passports, money, telephones, baggage or personal property;

22.5.5 fraud or unauthorised payment transactions;

22.5.6 becoming lost, stranded or separated from the group;

22.5.7 missed transport or Retreat activities; and

22.5.8 delayed access to medical or emergency assistance.

22.6 Subject to any liability that cannot lawfully be excluded, the Company is not liable for death, injury, illness, theft, loss, damage, delay, food poisoning, additional expense or another adverse event arising from:

22.6.1 an activity independently selected or undertaken during Free Time;

22.6.2 food or drink purchased or consumed independently;

22.6.3 transport independently arranged or used by the Participant;

22.6.4 the act or omission of an independent provider;

22.6.5 the Participant leaving an organised Retreat activity or the Company's supervision; or

22.6.6 the Participant's failure to return at the required time.

22.7 If a Participant becomes injured, ill, delayed, lost or otherwise unable to continue following an event during Free Time, the Company will use reasonable endeavours to provide practical assistance where reasonably available. However, the Company:

22.7.1 does not guarantee that assistance will be available immediately;

22.7.2 is not required to cancel or substantially disrupt the Retreat for other Participants;

22.7.3 may continue the Itinerary and scheduled activities; and

22.7.4 is not responsible for the Participant's resulting medical, transport, accommodation, communication, replacement-document or other costs, except to the extent required by law.

22.8 If a Participant misses an included activity or Service because of an event occurring during Free Time:

22.8.1 the Company will use reasonable endeavours to assist the Participant to rejoin the group where practicable;

22.8.2 the Company does not guarantee that the activity or Service can be repeated, rescheduled or replaced;

22.8.3 no refund is payable for the unused activity or Service, except where required by law; and

22.8.4 the Participant is responsible for additional transport or other costs incurred to rejoin the group.

22.9 A Participant who independently books an activity or service contracts directly with the relevant provider and must direct any complaint or claim concerning that service to the provider, subject to any separate right the Participant may have against the Company that cannot lawfully be excluded.

22.10 Nothing in this clause excludes liability arising from misleading information supplied by the Company, a failure by the Company to exercise a non-excludable duty, or another liability that cannot lawfully be excluded.

23. Internal Transfers and Third-Party Transport

23.1 The Company may arrange Internal Transfers through an independent transport provider for activities included in the Itinerary, including the guided hike and Petra Farm experience.

23.2 Unless expressly stated otherwise, the Company does not own, operate, maintain or control the vehicle and does not employ the driver.

23.3 The transport provider is responsible for:

23.3.1 operating and maintaining the vehicle;

23.3.2 holding licences, permits and insurance required by applicable law;

23.3.3 employing or engaging appropriately licensed drivers; and

23.3.4 the day-to-day operation of the transport service.

23.4 Participants must:

23.4.1 comply with reasonable instructions given by the driver and the Company;

23.4.2 wear a seatbelt where one is fitted and its use is required or reasonably directed;

23.4.3 not distract the driver or interfere with the safe operation of the vehicle;

23.4.4 take reasonable care when entering and leaving the vehicle;

23.4.5 arrive at the nominated collection point at the stated time; and

23.4.6 promptly disclose any mobility or accessibility requirement that may affect their use of the transport.

23.5 Transport in Greece may involve risks including:

23.5.1 road traffic accidents;

23.5.2 unfamiliar road rules and driving practices;

23.5.3 narrow, uneven or winding roads;

23.5.4 sudden braking or movement;

23.5.5 delays, breakdowns and route changes;

23.5.6 injury when entering or leaving a vehicle; and

23.5.7 loss of or damage to baggage and personal property.

23.6 Subject to any liability that cannot lawfully be excluded, the Company is not liable for death, personal injury, loss, damage, delay or expense caused by:

23.6.1 an act or omission of an independent transport provider or its driver;

23.6.2 a vehicle breakdown, road closure, traffic delay or accident outside the Company's reasonable control;

23.6.3 a Participant's failure to comply with a reasonable instruction; or

23.6.4 a Participant leaving property in a vehicle.

23.7 Clause 23.6 does not exclude liability to the extent that loss is caused by the Company's failure to exercise reasonable care in selecting or arranging the transport provider, a misleading representation by the Company, or another breach of an obligation that cannot lawfully be excluded.

23.8 The Company may replace a transport provider, vehicle, route, collection point or departure time where reasonably necessary.

23.9 A Participant who misses an Internal Transfer is responsible for arranging and paying for alternative transport. The Company will use reasonable endeavours to assist but does not guarantee that the Participant will be able to join the activity.

23.10 A Participant must ensure that their international travel insurance covers personal injury, medical treatment, evacuation, travel disruption, baggage and other losses arising during road transport in Greece.

24. Alcohol, Smoking and Venue Rules

24.1 Participants must comply with Okreblue's reasonable rules and all applicable Greek laws.

24.2 Smoking and/or vaping is not permitted in guest rooms or the venue restaurant.

24.3 Alcohol must be consumed responsibly.

24.4 A Participant must not take part in an ocean swim, water activity, hike or other physical activity while impaired by alcohol, illicit drugs or medication.

24.5 The Company or venue may refuse alcohol service or participation where a Participant appears intoxicated or creates a safety or behavioural risk.

25. Participant Conduct and Directions

25.1 Participants must:

25.1.1 follow reasonable instructions given by the Company, its facilitators and Third-Party Suppliers;

25.1.2 comply with Greek law and local rules;

25.1.3 respect other Participants, staff, local residents and property;

25.1.4 not engage in unlawful, threatening, abusive, harassing, discriminatory or unsafe conduct; and

25.1.5 not unreasonably interfere with another person's enjoyment of the Retreat.

25.2 The Company may warn a Participant, exclude them from an activity or require them to leave the Retreat where the Company reasonably considers this necessary for safety, welfare, lawful operation or the comfort of others.

25.3 A Participant excluded under this clause is responsible for their own alternative accommodation, transport and other costs.

25.4 Subject to applicable law, no refund is payable where exclusion results from the Participant's misconduct or material breach of these Terms and Conditions.

26. Emergency Treatment, Evacuation and Repatriation

26.1 If a Participant cannot provide instructions in an emergency, the Participant authorises the Company to seek medical assistance and arrange rescue, transport, evacuation or repatriation where reasonably necessary.

26.2 The Participant is responsible for medical, hospital, ambulance, rescue, evacuation, repatriation, additional accommodation and transport costs incurred for their benefit, except to the extent caused by the Company's breach of a non-excludable obligation.

26.3 Emergency and medical services in Greece may differ from those available in Australia. Response times may be affected by Paros's island location, weather, sea conditions and transport availability.

27. Accommodation, Property and Damage

27.1 Accommodation is provided only for the dates, room category and occupancy stated in the Booking confirmation.

27.2 Participants must comply with check-in, check-out and room-occupancy requirements.

27.3 A Participant is responsible for loss or damage caused by their deliberate, reckless or negligent act and must reimburse the Company or venue for the reasonable cost of repair, replacement or additional cleaning.

27.4 Participants are responsible for safeguarding passports, money, valuables and personal property at all times.

27.5 The Company is not responsible for loss of or damage to personal property except to the extent caused by its breach of a non-excludable obligation.

28. Third-Party Suppliers

28.1 Some Services are provided by independent Third-Party Suppliers, including:

28.1.1 Okreblue;

28.1.2 The operator of Petra Farm;

28.1.3 Transport providers;

28.1.4 Restaurants and catering providers; and

28.1.5 Any other local supplier identified in the Itinerary.

28.2 Third-Party Suppliers are independent businesses and are not employees of the Company merely because the Company has arranged or included their services.

28.3 The Company will use reasonable care in selecting and arranging Third-Party Suppliers but does not control their day-to-day operations, personnel, vehicles, premises or equipment.

28.4 Third-Party Suppliers may impose reasonable operational, health, safety and participation requirements. Participants must comply with requirements properly disclosed to them and consistent with applicable law.

28.5 Subject to any liability that cannot lawfully be excluded, the Company is not liable for loss, injury, illness, delay or damage caused solely by the independent act or omission of a Third-Party Supplier.

28.6 Clause 28.6 does not exclude liability to the extent that loss is caused by:

28.6.1 the Company's failure to exercise reasonable care in selecting or arranging the Third-Party Supplier;

28.6.2 a misleading representation made by the Company;

28.6.3 an act or omission of the Company; or

28.6.4 another breach of an obligation that cannot lawfully be excluded.

28.7 Where a Third-Party Supplier cancels, delays or materially changes a service, the Company may provide a reasonable alternative or other remedy having regard to the circumstances, amounts recoverable from the supplier and applicable law.

29. Risk Warning and Acknowledgment

29.1 Recreational Activities involve inherent and obvious risks.

29.2 Risks may include:

29.2.1 slips, trips and falls;

29.2.2 collision;

29.2.3 drowning and near-drowning;

29.2.4 hypothermia, heat illness, dehydration and sun exposure;

29.2.5 currents, waves, tides and marine life;

29.2.6 adverse or changing weather;

29.2.7 uneven, steep or unstable terrain;

29.2.8 equipment failure;

29.2.9 physical or psychological reactions;

29.2.10 limited or delayed medical assistance; and

29.2.11 serious injury or death.

29.3 The Participant acknowledges that:

29.3.1 not all risks can be eliminated, even where reasonable care is taken;

29.3.2 weather, sea and trail conditions can change rapidly;

29.3.3 they are responsible for acting within their ability;

29.3.4 they must follow reasonable safety instructions; and

29.3.5 participation is voluntary.

29.4 To the extent permitted by law, the Participant accepts the inherent and obvious risks associated with the Recreational Activities.

30. Consumer Guarantees and Liability

30.1 Nothing in these Terms and Conditions excludes, restricts or modifies any consumer guarantee, right or remedy under the Australian Consumer Law or another applicable law where doing so would be unlawful.

30.2 Where the Company supplies recreational services within the meaning of applicable Australian legislation, the Company intends to rely, to the extent legally available, on lawful contractual exclusions concerning death or personal injury arising from those recreational services.

30.3 Any exclusion under clause 30.2 does not apply where liability cannot lawfully be excluded, including where applicable legislation preserves liability for reckless conduct or another specified form of conduct.

30.4 Subject to clauses 30.1–30.3 and to the extent permitted by law, the Company is not liable for loss caused by:

30.4.1 a Participant's act or omission;

30.4.2 an inherent or obvious risk of a Recreational Activity;

30.4.3 a Force Majeure Event;

30.4.4 an independently arranged activity during Free Time; or

30.4.5 a failure by a Participant to follow reasonable instructions.

30.5 If the Company's liability for failure to comply with a consumer guarantee can lawfully be limited, its liability is limited, at its option, to:

30.5.1 supplying the relevant Services again; or

30.5.2 paying the reasonable cost of having the Services supplied again.

30.6 These Terms and Conditions are subject to any mandatory Greek or European Union law applying to Services performed in Greece.

31. Participant Indemnity

31.1 To the extent permitted by law, the Participant indemnifies the Company against a third-party claim, loss or damage caused by:

31.1.1 the Participant's unlawful, deliberate, reckless or negligent conduct;

31.1.2 the Participant's material breach of these Terms and Conditions; or

31.1.3 damage caused by the Participant to another person or property.

31.2 The indemnity does not apply to the extent that the loss was caused or contributed to by the Company's negligence, breach of contract or breach of law.

32. Photography and Marketing

32.1 The Company must obtain separate consent before using an identifiable photograph, video, audio recording, name, voice or likeness of a Participant for promotional purposes.

32.2 Marketing consent is optional. Refusal does not affect the Participant's Booking.

32.3 Okreblue and any Third-Party Supplier must obtain any consent required to photograph, record or use an identifiable Participant for its own promotional purposes.

32.4 A Participant who does not wish to appear in incidental group photography should notify the Company before the Retreat and remind the facilitator where reasonably necessary.

33. Privacy

33.1 The Company may collect personal, health, travel and emergency information required to administer the Retreat.

33.2 Relevant information may be disclosed to facilitators, insurers, medical personnel, emergency services and Third-Party Suppliers where reasonably necessary to:

33.2.1 provide the Services;

33.2.2 manage safety;

33.2.3 respond to an emergency; or

33.2.4 comply with legal or insurance obligations.

33.3 Because the Retreat takes place in Greece, relevant personal information may be disclosed to recipients outside Australia.

33.4 The Company will handle personal information in accordance with applicable privacy laws and its privacy policy.

34. Intellectual Property

34.1 The Company owns, or is licensed to use, its Itinerary, programs, notes, materials, branding and other intellectual property.

34.2 Participants may use materials supplied by the Company for personal, non-commercial purposes only.

34.3 A Participant must not reproduce, publish, distribute, sell or commercially exploit those materials without the Company's prior written consent.

35. Complaints

35.1 A Participant should raise any concern promptly during the Retreat so that the Company has a reasonable opportunity to investigate and address it.

35.2 An unresolved complaint should be submitted in writing within 30 days after the Retreat, together with relevant details and documents.

35.3 Failure to notify the Company promptly does not exclude a statutory right but may affect the Company's ability to investigate or remedy the issue.

36. General

36.1 These Terms and Conditions, the Booking confirmation and any document expressly incorporated into them constitute the agreement between the Company and the Participant concerning the Retreat.

36.2 If marketing material is inconsistent with the Booking confirmation or these Terms and Conditions, the Booking confirmation and these Terms and Conditions prevail, subject to applicable law.

36.3 The Company may update these Terms and Conditions before a Booking is made.

36.4 An amendment after Booking will apply only where:

36.4.1 the Participant agrees;

36.4.2 the amendment is required by law; or

36.4.3 it is a reasonable operational amendment that does not materially prejudice the Participant.

36.5 If a provision is invalid or unenforceable, it will be read down to the extent necessary or severed without affecting the remaining provisions.

36.6 A waiver is effective only if given in writing and applies only to the particular instance for which it is given.

36.7 The Company's failure to exercise a right immediately does not waive that right.

37. Governing Law and Jurisdiction

37.1 These Terms and Conditions are governed by the laws of New South Wales, Australia.

37.2 The parties submit to the non-exclusive jurisdiction of the courts of New South Wales and courts entitled to hear appeals from them.

37.3 This clause does not exclude the operation of any mandatory law or jurisdiction applying to Services performed in Greece.

38. Participant Acknowledgment

38.1 By completing a Booking, the Participant confirms that:

38.1.1 they have read and accepted these Terms and Conditions;

38.1.2 the information provided by them is complete and accurate;

38.1.3 they understand the payment and cancellation provisions;

38.1.4 they understand that the Retreat involves international travel and Recreational Activities with inherent risks;

38.1.5 they will obtain comprehensive international travel insurance;

38.1.6 they will comply with reasonable safety instructions and venue rules; and

38.1.7 they will accurately complete any health declaration, swimming acknowledgment or supplier document reasonably required before participating.